

The Military Health Service Population Health Portal (MHSPHP) 4G Training: Session 2 Patient Details and User Entered Data



Overview



- CarePoint 3G
 - Patient Details
 - User Entered Data
 - TSWF MHSPHP AIM form

Patient information displayed is demonstration data: names, addresses, EDIPNs, are fictional

Patient Detail View

- Right click on patient's data to get menu and select Open Patient View
- No Patient View details for patients who were not enrolled in Tricare Prime/Plus as of the metrics month 

Patient Name	Appt Date	Appt Tim
Nina Russo	05/07/2015	05/07/2015
Stanley Day		7/2015
Shari Wagner		7/2015
Anitra Christensen		7/2015
Richard Dickson	05/07/2015	05/07/2015

A context menu is overlaid on the table, listing the following options:

- Open Patient View
- Add / View Exclusions
- Add Test / Screening
- Add / View Notes
- View Locally Entered Patient Data Summary

Patient Detail Summary View

Click red X in upper right corner to close and return to patient registry

Patient Detail [REDACTED]

Name	Home Phone	EDIPN	DOB	Age	Gender	BenCat	ACG RUB	ACG IBI	Address
[REDACTED]	[REDACTED]	[REDACTED]	10/10/2005	9	F	RTFMLY	High	2.46	[REDACTED]
	Work Phone	ICM Name				Provider Group			
		[REDACTED]				AMH102CLNGHRN			

Summary View | Encounters View | Medications View

Patient Lists

Disease	Status
Anti-Depressant Medication Management	
Anxiety	
Breast Cancer Screening	🔴
Depression	
Diabetes	🔴
Health Services	
Hypertension	
Microalbumin	

Encounters

Date	Location	Specialty	Diagnosis/Reason
05/07/2015	BAMC-SAMMC JBSA FSH--OP MTF	PERIPHERAL VASCULAR SURGERY CLINIC-- PROPPER BRANDON W	2MO F/U AORTOILIAC NATIVE DUPLEX
05/07/2015	BAMC-SAMMC JBSA FSH--OP MTF	PERIPHERAL VASCULAR SURGERY CLINIC-- SMITH JENNIFER A	AORTOILIAC NATIVE DUPLEX
02/26/2015	BAMC-SAMMC JBSA FSH--OP MTF	PERIPHERAL VASCULAR SURGERY CLINIC-- PROPPER BRANDON W	ANTICOAGULATION MANAGEMENT
02/23/2015	BAMC-SAMMC JBSA FSH--OP MTF	MEDICAL CARE NOT ELSEWHERE CLSFD--VAUGHN VEETA MISHAE	CONSULT HOSPITAL FOLLOW UP PCM UNAVAILABLE
02/23/2015	BAMC-SAMMC JBSA FSH--OP MTF	INTERNAL MEDICINE CLINIC-- HAMILTON ANTOINETTE W	DISCHARGE FOLLOW UP CALL/AWH
		PERIPHERAL	

Blood Pressure

Date	Reading
09/02/2014	120/74
08/26/2014	151/98
07/31/2014	113/72

10 items per page 1 - 3 of 3 items

Clinical Preventive Services

Disease	Description
Retinal	11/08/2012
Cervical Cancer Screening	HYSTER
Breast Cancer Screening	🔴
Flu Risk: Yes	Flu Category: DIA

10 items per page 1 - 4 of 4 items

Labs

Date	Name	Source	System	Result
10/24/2014	A1C	COHORT DIRLAB	ICDB	6.80
06/23/2014	A1C	CHCS	Direct	7.80
10/31/2013	A1C	CHCS	Direct	7.50
10/30/2013	CHOL	CHCS	DIRECT	123.00
10/30/2013	HDL	CHCS	DIRECT	40.00
10/30/2013	LDL	CHCS	Direct	68.00
10/30/2013	TRIGLY	CHCS	DIRECT	76.00
05/29/2013	LDL	Outpat	Network	

Patient Details

1. Click Red X upper Right corner to close Patient Detail and return to patient registry
2. Click and drag to move widgets
3. Click on X in widget to remove it from screen
4. Click on GEAR icon upper right after address to manage widgets

The screenshot shows a patient detail view with several components. A red box labeled '1' is in the top right corner, containing a red 'X' icon. A red box labeled '4' is on the right side of a blue header bar, containing a gear icon. A red box labeled '3' is on the right side of a 'Blood Pressure' widget header, containing a red 'X' icon. A red box labeled '2' is on the left side of the 'Blood Pressure' widget header, containing the number '2'. Below the header bar is a table with patient information:

ACG RUB	ACG IBI	Address
High	2.46	71 Milton Freeway Boston, IN 23891-1457

Below the table is a 'Blood Pressure' widget with a table of readings:

Date	Reading
09/02/2014	120/74
08/26/2014	151/98
07/31/2014	113/72

At the bottom of the widget is a pagination control showing '10 items per page' and '1 - 3 of 3 items'.

Print/Manage Widgets

- Click on GEAR icon upper right corner of patient demographics(after address) to manage widgets
- You can remove widgets by clicking X on widget or by unchecking box here.
- To add back to screen, just check the box.
- Select which widgets you desire to print

Print / Manage Widgets

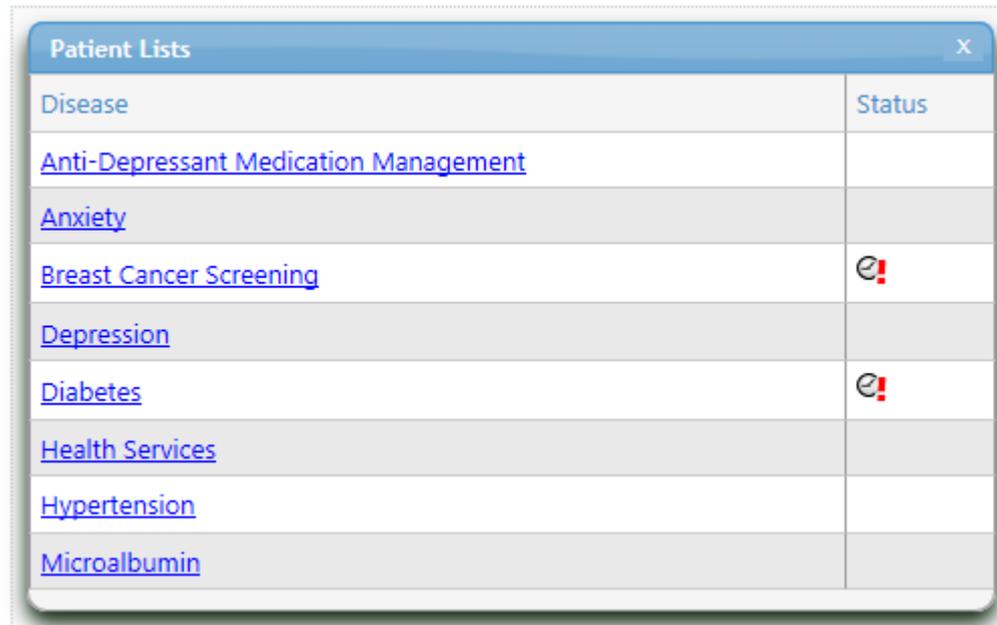
Place checks in the boxes to display or print widgets as desired.

Tab	Widget	Display?	Print?
Demographics	-	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Summary View	Patient Lists	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Encounters	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Blood Pressure	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Labs	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Clinical Preventive Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Encounters View	Encounters	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medications View	Medications	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Patient Detail: Patient Lists

- Hyperlinks to list details
- Details show how patients got on the condition registry
- Due and overdue icons for lists



Disease	Status
Anti-Depressant Medication Management	
Anxiety	
Breast Cancer Screening	
Depression	
Diabetes	
Health Services	
Hypertension	
Microalbumin	

Diabetes List Pop-up



Diabetes ×

Patient Data

Outpatient Visit :	9
Hospitalizations :	3
ER Visit :	
RX Count :	
Insulin :	No
A1C Date :	10/24/2014
A1C :	6.80
A1C System :	ICDB
A1C Source :	COHORT DIRLAB
RET Date :	11/8/2012
RET System :	
RET Source :	
LDL Date :	10/30/2013
LDL :	68.00
LDL System :	Direct
LDL Source :	CHCS
CHOL Date :	10/30/2013
CHOL :	123.00

CHOL System :	DIRECT
CHOL Source :	CHCS
HDL Date :	10/30/2013
HDL :	40.00
HDL System :	DIRECT
HDL Source :	CHCS
Trigly Date :	10/30/2013
Trigly Result :	76.00
Trigly System :	DIRECT
Trigly Source :	CHCS
CHOL/HDL :	3.08
Comorbid :	No
Comorbid Date :	
A1C Exam Due :	0
LDL Exam Due :	2
Exam Due :	Overdue
Note :	

Patient Visits

Date	Description	Facility	Facility Name	DX	Clinic Description
2/23/2015	DIRECT	0109	BROOKF AMC-FT. SAM HOUSTON	250.00	Medical Care Not Elsewhere Classified

Click X in upper right to close

Diabetes List pop-up



- Shows the most recent inpatient, outpatient and emergency encounters with diabetes diagnosis
- Shows most recent dispensing events of diabetic medications

Patient Visits

Date	Description	Facility	Facility Name	DX	Clinic Description
2/21/2014	NETWORK	TX	INPT	250.00	
11/13/2013	NETWORK	11	Office	250.40	Nephrology
8/28/2013	NETWORK	23	Emergency Room-Hospital	250.00	Facility charges - use for facility charges for outpatient services, (e.g., ambulatory surgery, hospital services)
8/28/2013	NETWORK	23	Emergency Room-Hospital	250.80	General Practice
5/8/2013	NETWORK	11	Office	250.40	Nephrology

Medications

Date	Drug Name
1/11/2015	GLIPIZIDE
1/11/2015	JANUVIA
9/19/2014	GLIPIZIDE
9/19/2014	JANUVIA
6/8/2014	GLIPIZIDE
6/8/2014	JANUVIA

Health Services Pop-up



Health Services

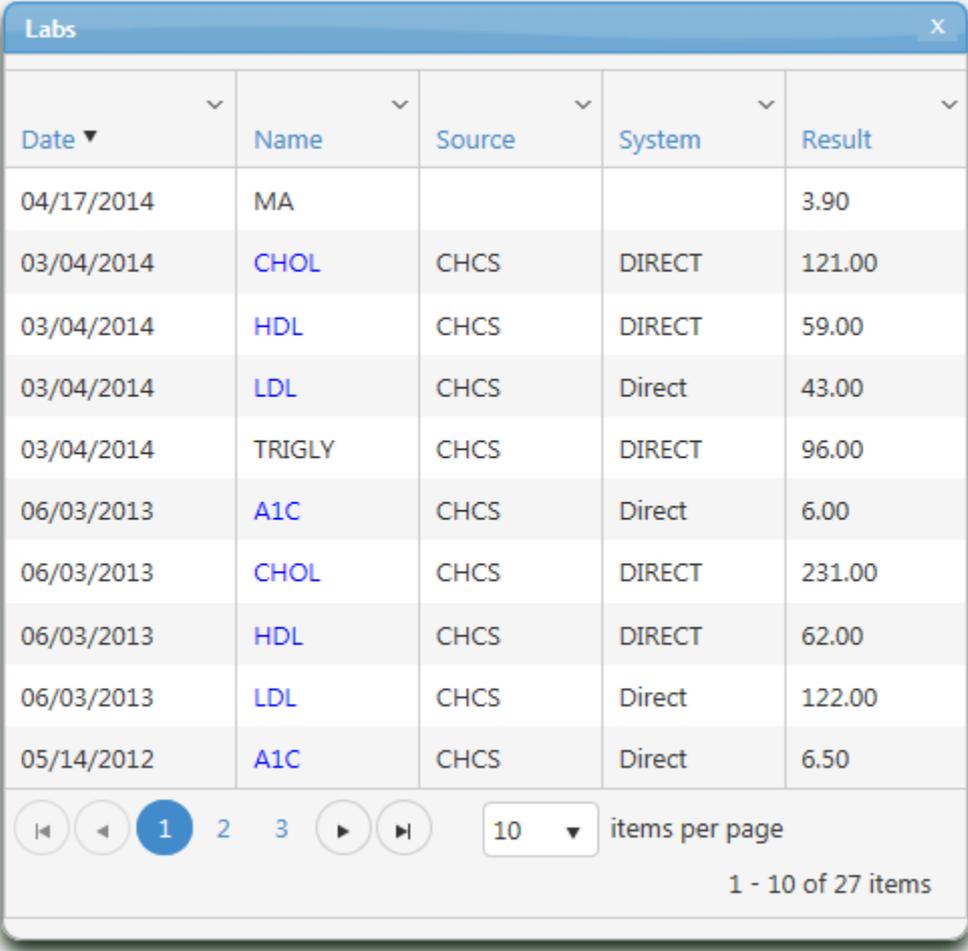
Patient Data

Frailty Flag :	N
Probability Injury Hosp :	4.7
Hospital Dominant Count :	0
Chronic Condition Count :	7
Unique Provider Count :	5
Specialty Count :	3
Generalist Seen :	Y
Majority Source of Care Percent :	44
Coordination Risk :	UCI
Outpatient Visit Count :	10
Emergency Visit Count :	5
Inpatient Hospitalization Count :	1
Probability IP Hosp :	40.2
Pharmacy Cost :	919.92
Total Cost :	23213.38
Probability High Pharmacy Cost :	81.0
Probability High Total Cost :	47.0
Pseudo SPONSSN :	
Note :	

- ACG (Adjusted Clinical Group) tool data about the patient
- Johns Hopkins tool that pulls together the patients care over one year and identifies costs and risks

Patient Detail Labs

- Currently shows:
 - Pap
 - Mammo
 - Colorectal screen
 - A1C
 - Cholesterols
 - Microalbumin
 - Retinal exam
- Updated nightly



Date	Name	Source	System	Result
04/17/2014	MA			3.90
03/04/2014	CHOL	CHCS	DIRECT	121.00
03/04/2014	HDL	CHCS	DIRECT	59.00
03/04/2014	LDL	CHCS	Direct	43.00
03/04/2014	TRIGLY	CHCS	DIRECT	96.00
06/03/2013	A1C	CHCS	Direct	6.00
06/03/2013	CHOL	CHCS	DIRECT	231.00
06/03/2013	HDL	CHCS	DIRECT	62.00
06/03/2013	LDL	CHCS	Direct	122.00
05/14/2012	A1C	CHCS	Direct	6.50

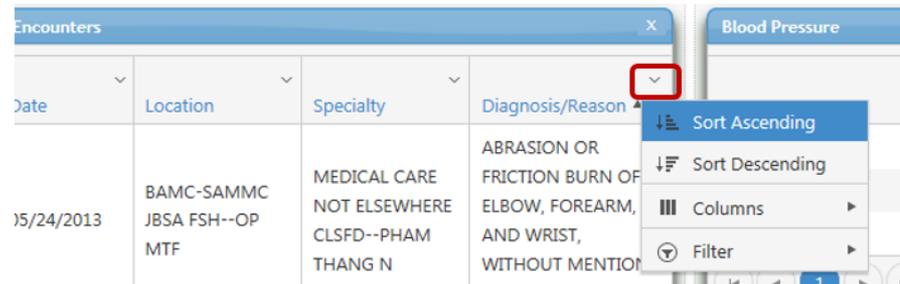
Encounters Widget

- Encounter widget
- Quick view of encounters
- For more details, click on Encounters View

Encounters			
Date ▼	Location ▼	Specialty ▼	Diagnosis/Reason ▼
04/02/2015	BAMC-SAMMC JBSA FSH--OP MTF	ENDOCRINOLOGY (METABOLISM) CLINIC-- DECESARE ELAINE M.	FOOT APPT
02/10/2015	BAMC-SAMMC JBSA FSH--OP MTF	ORTHOPEDIC CLINIC--CURASI RICHARD J	JOINT PAIN-L/LEG
02/10/2015	BAMC-SAMMC JBSA FSH--OP MTF	MEDICAL CARE NOT ELSEWHERE CLSFD--ABSHIER JOHN P	CHRONIC KIDNEY DISEASE,UNSPEC
02/05/2015	BAMC-SAMMC JBSA FSH--OP MTF	ENDOCRINOLOGY (METABOLISM) CLINIC-- DECESARE ELAINE M.	DB ML WO Cmplctn,TPII/US,NS UC
	BAMC-SAMMC	CARDIOLOGY	FIT &

Widget functionality

- Click and drag to move widgets
- Click on X to close widget
- Click on Gear to add widgets back
- Click on arrow in column header to resort, hide/show columns or filter on column in the widget



The screenshot shows a data table widget titled "Encounters" with a close button (X) in the top right corner. The table has four columns: "Date", "Location", "Specialty", and "Diagnosis/Reason". A red box highlights a dropdown arrow in the "Diagnosis/Reason" column header. A context menu is open over this arrow, showing options: "Sort Ascending", "Sort Descending", "Columns", and "Filter".

Date	Location	Specialty	Diagnosis/Reason
05/24/2013	BAMC-SAMMC JBSA FSH--OP MTF	MEDICAL CARE NOT ELSEWHERE CLSFD--PHAM THANG N	ABRASION OR FRICTION BURN OF ELBOW, FOREARM, AND WRIST, WITHOUT MENTION

Encounters View



- All encounters in direct and purchased care in last 2 years through 2 weeks ago
- Plus all scheduled appts in last 2 weeks through future scheduled appts.
- Quick Filter on diagnosis CCS or Encounter type
- Or click the down arrow in the column header
- Data updated all day

Encounters										
Date	Location	Specialty	Primary Diagnosis	Diagnosis/Reason	Primary Diagnosis CCS	Primary Procedure	Procedure Description	Service Begin Date	Encounter Type	Details
04/02/2015	BAMC-SAMMC JBSA FSH--OP MTF	ENDOCRINOLOGY (METABOLISM) CLINIC--DECESARE ELAINE M.		FOOT APPT				04/02/2015	OUTPATIENT	
02/10/2015	BAMC-SAMMC JBSA FSH--OP MTF	ORTHOPEDIC CLINIC--CURASI RICHARD J	71946	JOINT PAIN-L/LEG	OTHER NON-TRAUMATIC JOINT DISORDERS	97760	ORTHOTIC M/T,UPXTREM,EA 15MIN	02/10/2015	OUTPATIENT	
02/10/2015	BAMC-SAMMC JBSA FSH--OP MTF	MEDICAL CARE NOT ELSEWHERE CLSFD--ABSHTER JOHN P	5859	CHRONIC KIDNEY DISEASE,UNSPEC	CHRONIC KIDNEY DISEASE			02/10/2015	OUTPATIENT	
02/05/2015	BAMC-SAMMC JBSA FSH--OP MTF	ENDOCRINOLOGY (METABOLISM) CLINIC--DECESARE ELAINE M.	25000	DB ML WO Cmplctn,TPII/US,NS UC	DIABETES MELLITUS WITHOUT COMPLICATION	11719	TRIM NAIL(S)	02/05/2015	OUTPATIENT	
01/07/2015	BAMC-SAMMC JBSA FSH--OP MTF	CARDIOLOGY CLINIC--RAMIREZ ALEXIES	V5331	FIT & ADJUST,CARDIAC PACEMAKER	CONDUCTION DISORDERS	93281	PROG DEV EVAL;MULT LEAD PACEMK	01/07/2015	OUTPATIENT	
12/22/2014	BAMC-SAMMC JBSA FSH--OP MTF	CARDIOLOGY CLINIC--KHAN NANCY A	V5883	ENCOUNTER FOR THERAPEUTIC DRUG MONITORING	OTHER AFTERCARE			12/22/2014	OUTPATIENT	

Medications View



Summary View Encounters View **Medications View**

Therapeutic Class: Point of Service:

Date	Pharmacy Name	Drug Name	Product Name	Quantity	Point of Service	Dosage Form	Therapeutic Class	Source
11/30/2014	BROOKE ARMY MEDICAL CENTER	ASPIRIN 81 MG	ASPIRIN EC	90	MTF	TABLET DR	NONSTEROIDAL ANTI-INFLAMMATORY AGENTS	M2 PDTS
11/30/2014	BROOKE ARMY MEDICAL CENTER	ATORVASTATIN CALCIUM 40 MG	LIPITOR	90	MTF	TABLET	HMG-COA REDUCTASE INHIBITORS	M2 PDTS
11/30/2014	BROOKE ARMY MEDICAL CENTER	HYDROXYZINE HCL 25 MG	HYDROXYZINE HCL	90	MTF	TABLET	ANXIOLYTICS, SEDATIVES & HYPNOTICS,MISC.	M2 PDTS
11/23/2014	BROOKE ARMY MEDICAL CENTER	CALCITRIOL 0.25 MCG	ROCALTROL	90	MTF	CAPSULE	VITAMIN D	M2 PDTS
11/15/2014	CVS PHARMACY, INC.	POTASSIUM CHLORIDE 20 MEQ	POTASSIUM CHLORIDE	30	RETAIL	TAB ER PRT	REPLACEMENT PREPARATIONS	M2 PDTS
10/18/2014	BROOKE ARMY MEDICAL CENTER	LISINAPRIL 40 MG	LISINAPRIL	90	MTF	TABLET	ANGIOTENSIN-CONVERTING ENZYME INHIBITORS	M2 PDTS
10/13/2014	BROOKE ARMY MEDICAL CENTER	WARFARIN SODIUM 2 MG	WARFARIN SODIUM	30	MTF	TABLET	ANTICOAGULANTS	M2 PDTS
09/30/2014	BROOKE ARMY MEDICAL CENTER	AMIODARONE HCL 200 MG	PACERONE	90	MTF	TABLET	ANTIARRHYTHMIC AGENTS	M2 PDTS
09/29/2014	BROOKE ARMY MEDICAL CENTER	HYDROCHLOROTHIAZIDE 25 MG	HYDROCHLOROTHIAZID	90	MTF	TABLET	THIAZIDE DIURETICS	M2 PDTS
09/29/2014	BROOKE ARMY MEDICAL CENTER	LEVOTHYROXINE SODIUM 75 MCG	SYNTHROID	90	MTF	TABLET	THYROID AGENTS	M2 PDTS
09/29/2014	BROOKE ARMY MEDICAL CENTER	FERROUS SULFATE 325(65) MG	FERROUS SULFATE	90	MTF	TABLET	IRON PREPARATIONS	M2 PDTS
09/20/2014	CVS PHARMACY, INC.	POTASSIUM CHLORIDE 20 MEQ	POTASSIUM CHLORIDE	30	RETAIL	TAB ER PRT	REPLACEMENT PREPARATIONS	M2 PDTS
09/19/2014	BROOKE ARMY MEDICAL CENTER	ALLOPURINOL 100 MG	ALLOPURINOL	90	MTF	TABLET	ANTIGOUT AGENTS	M2 PDTS

- All meds dispensed in last 2 years
- Quick filter on therapeutic class or Point of service
- Column filter/sort by clicking on arrow in column header
- Data updated all day

USER ENTERED DATA

Exclusions



- Purpose of patient lists is to standardize proactive care for patients with a condition or care need in common.
- Purpose of Exclusions are to identify patients who do not need the same standard of proactive care as everyone else with this condition or care need.

Exclusions



Defense Health Agency



- Patient remains on list but shaded with  icon in status
 - Can choose to hide or display excluded patients
- Excluded patients remain in HEDIS—cannot alter HEDIS criteria
 - Will be removed from Medical Home metric* if pt met all HEDIS denominator criteria
 - Exclusion impact metric when date entered matches “data current as of”
- Exclusions are attached to patient : stay with pt after PCS
- Exclusions other than death are measure specific
- Exclusions other than death expire after one year
- Exclusions expire after 12 months
 - Review annually: open exclusion then “Save” to extend for another year
 - If modified date not extended, exclusion will disappear after 1 year
 - If Exclusion is deleted, note will be added to pt that states pt was re-included

* Medical Home Metrics are discussed in Training Session 4

How to enter Exclusions

MU	Open Patient View	BAMC
SCC	Add / View Exclusions	DGY SAMM
DRA	Add Test / Screening	ABILITATIO
HAY	Add / View Notes	HRN
KIM YU HYON	View Locally Entered Patient Data Summary	OPHTH RETINA,BAMC

Right Click on row containing patient information then select Add/view Exclusions

Locally Entered Exclusions



Defense Health Agency

Locally Entered Exclusion ×

Philip Lloyd

Measure ^	Reason	Comment	Modified
No items to display.			

[New](#) [Close](#)

All current exclusions are displayed.
Select New to add a new exclusion and add
the form to the screen.

Locally Entered Exclusion ×

Philip Lloyd

Measure ^	Reason	Comment	Modified
No items to display.			

Exclusion

Reason:

Measure:

Comments:

[Save](#) [New](#) [Close](#)

Exclusion Reason Options



Exclusion

Reason:

Select a Reason... ▼

Measure:

Select a Reason...

Comments:

- Patient is deceased
- Patient has been miscoded
- Measure is inappropriate clinically
- Chronic refusal
- Patient exclusively uses other health insurance for care

Save

New

Close

Exclusions Select Measure

- Can only enter exclusion for the patient on the registries to which the patient belongs

Exclusion

Reason: Patient has been mis... ▼

Measure: Select a Measure... ▼

Comments: Select a Measure...
Colon Cancer Screening
Breast Cancer Screening
Hypertension
Cholesterol
Microalbumin
High Utilizers
Diabetes

	NO Data	NO Data	
--	---------	---------	--

Locally Entered Exclusions: Death



Exclusion

Reason: Patient is deceased ▼

Source: Select a Source... ▼

Date of Death: 5/7/2015 

Comments:

Death Certificate
Family Contact
Commanding Officer
Attending Physician

Save New Close

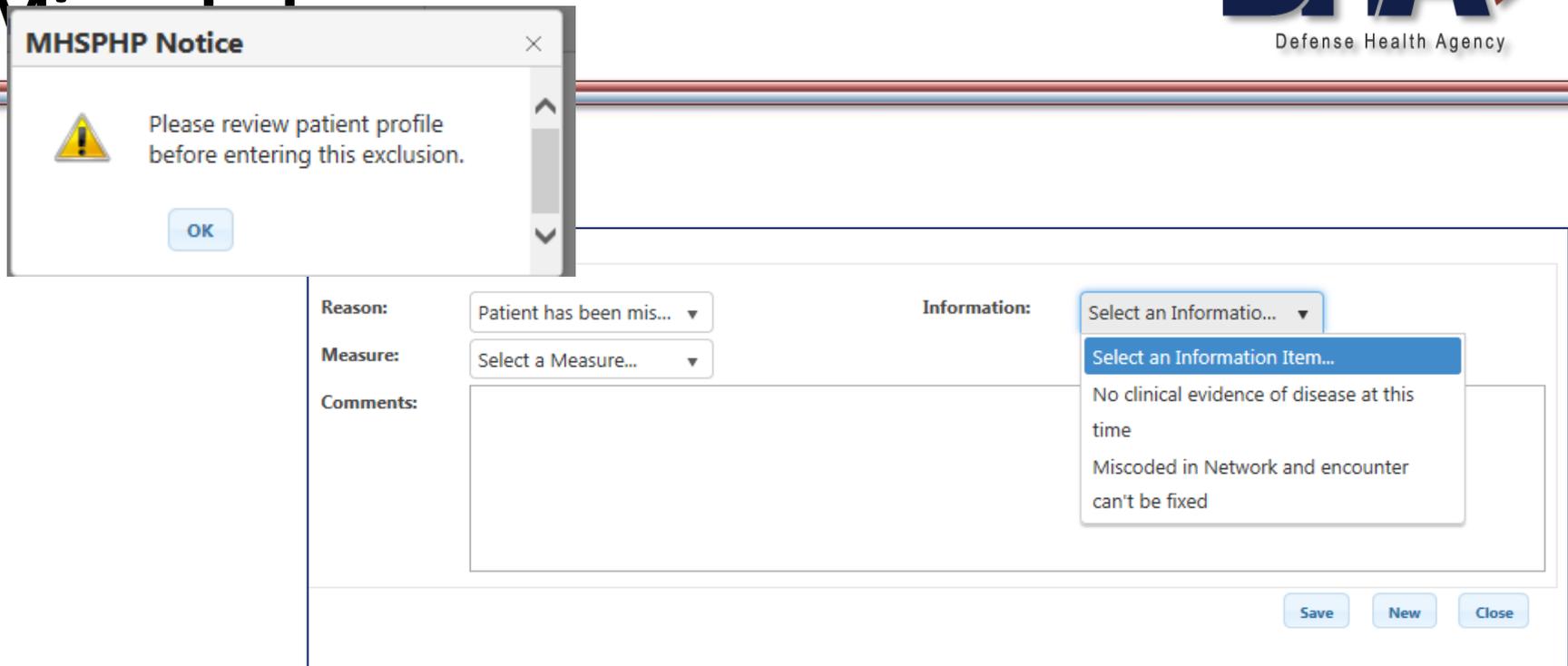
- Death applies to all measures
- Must select source of info and enter comment

Locally Entered Exclusions: Comments



- Must enter comment about why pt should be excluded
- Comment rules:
 - Use only Alpha or numeric characters
 - Limited to 100 characters and spaces

Locally Entered Exclusions:



The screenshot shows a software interface for entering exclusions. A modal dialog box titled "MHSPPH Notice" is open, displaying a warning icon and the text: "Please review patient profile before entering this exclusion." with an "OK" button. Below the dialog is a form with the following fields:

- Reason:** A dropdown menu with the selected option "Patient has been mis..."
- Measure:** A dropdown menu with the selected option "Select a Measure..."
- Information:** A dropdown menu with the selected option "Select an Informatio...". A secondary dropdown menu is open below it, showing options: "Select an Information Item..." (highlighted), "No clinical evidence of disease at this time", and "Miscoded in Network and encounter can't be fixed".
- Comments:** A large text area for entering details.

At the bottom right of the form are three buttons: "Save", "New", and "Close".

- Pop-up is to remind you to validate suspicion of miscoding
- Must choose measure and select information reason
- In comment describe how you confirmed the miscoding
- Errors made at your location can be fixed: the provider who made the error can amend the underlying CHCS record
- Errors made at other locations: you can ask the other location medical director for assistance. You may get lucky.
- Corrected records take months to cross into the data, so enter the exclusion, too.

Miscoded: Guide for Use



The provider should confirm that the patient does not have the condition. No note would be needed if you have a copy of the medical record from the date(s) where the diagnosis was made and there is no documentation of the condition-
-a copy of that could go in the paper medical record and you could refer to that in your comment.

Locally Entered Exclusion: Clinically Inappropriate



Exclusion

Reason:

Measure:

Comments:

Information:

- Select an Information Item...
- Screening is unsafe at this time
- Terminally ill
- Extreme frailty
- Presence of supervening condition
- Provider determination because of particular circumstance

Clinically inappropriate must be accompanied by a note in the medical record (AHLTA). Comment can point to the note.

Clinically Inappropriate: Guide for Use



Should always have a provider note in the medical record documenting this. This is a provider decision. The exclusion comment should point to this note.

Example:

42 y.o. female with no mammography discusses with PCM breast cancer screening and they decide to begin screening at age 50. Use this exclusion and in comment note :
“Discussed with Dr Smith on 3/5/14 and pt decided to begin screening at age 50”.

This will remove overdue status from pt for one year. Need to review/renew exclusion annually until age 50.

Locally Entered Exclusion: Chronic Refusal



Exclusion

Reason:

Measure:

Comments:

Must be documented in medical record.
Comment can point to medical record note.

Chronic Refusal: Guide for Use



Pt should be counseled on risks and benefits of having and not having the recommended test. The pt then makes informed choice to refuse recommended test. The refusal should be documented in the record.

Pts who do not respond to calls, mailers or are repeated no-shows are not refusing the test. These pts could be scared, forgetful, lazy, lack understanding of the urgency, busy, etc. These are definitely challenging pts to connect with and motivate but should not be excluded from the list.

Locally Entered Exclusion: Other Health Insurance



Exclusion

Reason:

Measure:

Comments:

Confirm with patient that she/he has another PCM before selecting this exclusion and document in comments and medical record.

Other Health Insurance: Guide for Use



This OHI exclusion is for patients who have a PCM outside of TRICARE who is managing their care and they desire to remain enrolled in your MTF. These patients do not seek care from your MTF and the only time you see them is for medications at the Pharmacy.

After Exclusion Entered

Locally Entered Exclusion ×

Adams Tania

Measure ▲	Reason	Comment	Modified
Diabetes	Patient has been miscoded	test exclusion	05/07/2015

Exclusion

Reason: Information:

Measure:

Comments:

Exclusions are listed, just click on exclusion to open it. Exclusion expires one year from Modified date and will be deleted. To extend one year, just edit as needed and click modify.

Excluded patient on registry



1 2 3 4 5 6 7 8 9 10 ... 25 items per page 1 - 25 of 4496 items														
Last Edit	Last Viewed On	Pending	Note	Status	ACG RUB	ACG IBI	ACG Date	Name	FMP	DOB	Age	Gender	BenCat	PCM
					Very High	14.89	10/16/2014	Abbott Stephan	20	05/10/1968	46	M	RTAF	PHAN
	1/14/2015 12:58 PM				Very High	6.27	10/16/2014	Acosta Bret	30	08/30/1973	41	F	RTFMLY	KENN
					High	2.46	10/16/2014	Adams Betsy	31	03/26/1984	30	F	RTFMLY	SMITH
					High	3.88	10/16/2014	Adams Jackie	20	10/13/1981	33	M	RTN	MICH
	5/6/2015 11:00 PM				Moderate	1.56	10/16/2014	Adams Tania	31	09/08/2007	7	F	RTFMLY	NGUY
	1/12/2015 3:36 PM				Moderate	1.56	10/16/2014	Adkins Marvin	30	04/12/1961	53	F	RTFMLY	LAUR
	1/12/2015 4:10 PM				Very High	14.89	10/16/2014	Adkins Norma	30	02/23/1998	16	F	RTFMLY	TRAN
					Very High	14.89	10/16/2014	Aguirre Desiree	20	11/10/1998	16	M	RTAF	KENN
					High	2.46	10/16/2014	Aguirre Peter	30	08/30/1971	43	F	RTFMLY	BEAT
					High	3.88	10/16/2014	Aguirre Phillip	20	04/16/1960	54	M	RTA	ABSH
					Very High	6.27	10/16/2014	Aguirre Tyson	31	10/16/1946	68	F	RTFMLY	HALL

Action List Exclusion Report



Status	Name	Measure	Exclusion Reason	Excluded By	Modified Date
⊖	Coffey Vicky	Colon Cancer Screening	Chronic refusal	1387381461	03/10/2014
⊖	Ali Jamey	Cervical Cancer Screening	Measure is inappropriate clinically	amie.dunkle	10/22/2013
⊖	Arnold Cary	Breast Cancer Screening	Patient exclusively uses other health insurance for care	debra.tweten	09/25/2013
⊖	Arnold Cary	Cervical Cancer Screening	Patient exclusively uses other health insurance for care	1273948631	05/20/2014
⊖	Bailey Cindy	Colon Cancer Screening	Chronic refusal	jenni.osborne	02/12/2014
⊖	Banks Amber	Cervical Cancer Screening	Measure is inappropriate clinically	michael.brownfield	09/03/2013
⊖	Banks Rickey	Cervical Cancer Screening	Measure is inappropriate clinically	1405101315	03/26/2014
⊖	Barajas Harry	Cervical Cancer Screening	Chronic refusal	1455728211	03/13/2014
⊖	Barajas Harry	Breast Cancer Screening	Chronic refusal	1455728211	03/13/2014
⊖	Barrett William	Cervical Cancer Screening	Patient exclusively uses other health insurance for care	1273948631	05/06/2014
⊖	Barrett William	Breast Cancer Screening	Patient exclusively uses other health insurance for care	1273948631	05/06/2014

Flagged as DUE if exclusion due to expire in the next month.
 Otherwise flagged as Excluded with red X icon.

Transfer-in Patients

- Patients with an exclusion entered at a different MTF than currently enrolled will have an exclusion question icon as their status
- New MTF can confirm (save) the exclusion and the pt will then be excluded for 1 yr from review date
- New MTF can also delete the exclusion and exclusion status will disappear
- If the new MTF does nothing, the exclusion will remain with this icon until expires

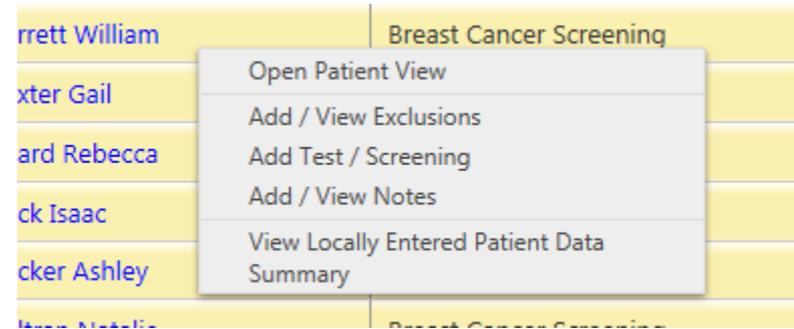
Bottom line on exclusions



- Comment should briefly describe why exclusion reason selected
- Medical record must support exclusion
 - Could be auditable
- Click SAVE to exclude patient
- Exclusions stay with patient upon PCS—but will be flagged as entered at another MTF
- Exclusions expire 1 year from entry
- Anyone with patient level access can enter exclusion
- Exclusion report provides list of all exclusions with data entry source
- Exclusion patients are excluded from Medical Home metrics but remain in HEDIS metrics
- Exclusion patients are not included in action list counts on Legacy MHSPHP
Exclusions for chronic refusal, measure is inappropriate clinically or other health insurance will be included in disease prevalence counts in Overview page

Add/View Notes

- Right click anywhere on patient row and select Add/view notes



The screenshot shows a table with patient information. A context menu is open over the row for 'Gail Dexter'. The menu options are:

- Open Patient View
- Add / View Exclusions
- Add Test / Screening
- Add / View Notes
- View Locally Entered Patient Data Summary

William Brett	Breast Cancer Screening
Gail Dexter	
Rebecca Ward	
Isaac Clark	
Ashley Tucker	
Natalie Brown	Breast Cancer Screening

Locally Entered Notes

Locally Entered Note

Barrett William

Add / View Notes

Measure:

Colon Cancer Screening
Breast Cancer Screening
Hypertension
Generic Note

Comments:

Save

Close

Measures options are limited to lists containing that patient

Locally Entered Notes



- Limited to 256 characters/spaces
- Only one note per list for each patient
- Generic note appears on ALL lists to include Quicklook
- Updates are typed over old notes—this is a tool for tracking, not for medical notes
 - Not legally binding: no date/time stamp, no signature; anyone can update/delete/change your note
- Delete notes when no longer needed
- ***Notes are a searchable field on filters!
 - Save to My Filters to make targeted lists based on notes

Note Examples



- DMjr3: FUP9/15 get labs b4 appt

- Translation:

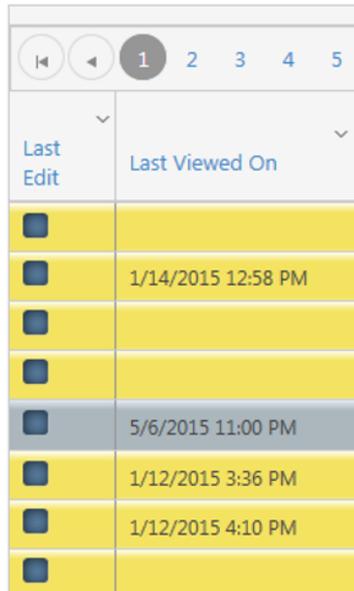
- Disease Manager-Judy Rosen (3 is number assigned as 3rd J.R. in the MTF—make sure your initials are unique)
- Follow-up Sep 2015—call pt, schedule appt for April and have pt get labs done a week before so results are available at appt (and no need to contact with results after appt)

Update Notes



Right click on patient row and select Add/ View Notes. Then just click on list to open note and edit as desired.

Last Edit, Last Viewed on, Last Viewed by



Last Edit	Last Viewed On
<input type="checkbox"/>	
<input type="checkbox"/>	1/14/2015 12:58 PM
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	5/6/2015 11:00 PM
<input type="checkbox"/>	1/12/2015 3:36 PM
<input type="checkbox"/>	1/12/2015 4:10 PM
<input type="checkbox"/>	

- Last Edit is a check box so you can keep track of who you are working on
- Check is user specific and only remains present while in current MHSPHP session
 - When exit or kicked out of MHSPHP, check deleted
- Last Viewed is time/date of the last time ANYONE checked last edit or entered a note or exclusion on this patient
- Last Viewed by is the name of the user associated with the event that caused the last viewed on date

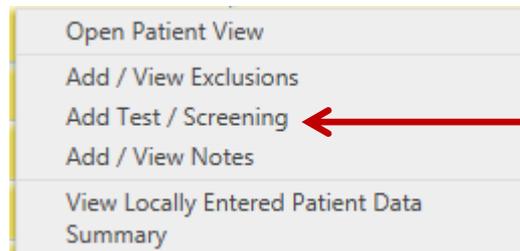


Last Viewed By
CHRISTOPHER LEE BUTLER
Judith Rosen
CHRISTOPHER LEE BUTLER
CHRISTOPHER LEE BUTLER

Add Test/Screening

Better to use the TSWF MHSPHP AIM form to capture tests from purchased care. See separate instructions for that purpose.

Use of this Add/test Screening will NOT count towards HEDIS. The TSWF MHSPHP AIM form will count towards HEDIS.



Use this form in ADDITION to the AIM form if you want the dates on the list tomorrow. AIM form dates will show in 2-3 wks.

TSWF MHSPHP AIM Form



- Follow additional instructions for how to download form so that new updates automatically load on your computer
- Must scan report into AHLTA per service and local policies (ie use HAIMS)
- After scan use TWSF MHSPHP AIM Form to capture date and any numeric results into the data
 - HEDIS will audit presence of scanned result report to match AIM data
 - MUST select NEGATIVE for test result on form unless the result was positive. (system defaults a positive result)

Questions?

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